



Covid-19 Isolation & Quarantine (IQ) Frequently Asked Questions

- **Why do I need to go to IQ?**
 - Staying in IQ protects the other people around you from getting sick. It is also a comfortable place for you to recover and get medical care.
- **Can I come and go?**
 - Sadly No. Leaving the site before you feel better could make you sicker and would put others at risk of getting sick.
- **How long will I have to stay?**
 - If you test positive it is important for you to stay for 3 days after you feel better or 7 days from when you got sick, whichever is longer.
- **Can I bring my pet?**
 - Unfortunately, your pet cannot come with you. We have trained staff who will care for your pet, and they will be returned once you are healthy.
- **Can I stay with my partner?**
 - While you are awaiting test results or if you both test positive then you can stay in the same room. If only one of you test positive, then it would be best for to stay in separate units.
- **Can I smoke?**
 - Yes, Each site has a designated smoking area.
- **Can I have visitors?**
 - To protect your friends and family visitors are not allowed. They may drop-off items at the entrance and a staff member will deliver it to you.
- **What If I have withdrawals from alcohol or drugs?**
 - Our medical team can prescribe medications to assist with withdrawal.
- **Will I lose my shelter bed while in IQ?**
 - We will make sure you have a place to go when you leave and provide